



GUIDE TO CAREER ADVANCEMENT SERVICES

Use this information to identify and connect with workforce development programs that will help your clients find the services and supports they need to build careers that will sustain them and their families.

SERVICES FOR YOUNG ADULTS

Who can be served through the young adult ecosystem?

- Ages 18-24
- Not currently in school, with or without a diploma or GED
- Unemployed or working less than 30 hours per week
- With low income – eligibility criteria must be met.

What kinds of services are available?

Services offer help with:

- Resumes, interview prep, job search, and workplace skills
- Using a computer
- Resolving problems that could interfere with work
- Making occupational choices and finding training
- Trying out different job experiences
- Learning technical skills and earning credentials at no cost
- Matching with jobs
- Resolving problems after people start working

WHO PROVIDES THE SERVICES MY YOUNG ADULT CLIENTS MAY NEED?

Youth Opportunities Unlimited

- **Contact:** [Dominic Murray](#)
- **Cle Location:** 1228 Euclid Ave, Suite 200, Cleveland, OH
- **Remote Services?** Some

Towards Employment

- **Contact:** [Ronnie Cannon](#)
- **Cle Location:** 1255 Euclid Ave, Suite 300, Cleveland, OH
- **Remote Services?** In-person with some remote services available

OhioGuidestone

- **Contact:** [Intake](#) OR 440/260-6813
- **Cle Location:** 3235 Prospect Ave, or 2121 E. 32nd Street, Cleveland, OH
- **Remote Services:** Some

The Centers for Families and Children

- **Contact:** [Register for an Information Session](#) AND Contact [Intake](#) or 216/325-WORK
- **Cle Location:** 5209 Detroit Ave. or 4500 Euclid Ave, Cleveland, OH
- **Remote Services?** Hybrid, with in-person required

Youth Resource Center

- **Contact:** [Melanie Green](#) or 216/777-8228
- **Cle Location:** 1910 Carnegie Ave, Cleveland, OH
- **Remote Services?** No, in-person required.

Tri-C Advanced Technology Academy

- **Contact:** [Mannika Collins-Bryant](#) or 216/987-3449
- **Cle Location:** 3409 Woodland Ave, Cleveland, OH
- **Remote Services?** Hybrid, with some in-person required

WHAT KINDS OF TRAINING DO THE PROVIDERS OFFER ON-SITE OR WITH THEIR OWN STAFF?

All providers can help people enroll in the training that is right for them and locate the resources to pay for training.

Training	Youth Opportunities Unlimited	Towards Employment	OhioGuidestone	Centers for Families & Children – El Barrio	Tri-C Advanced Technology Academy	Youth Resource Center
Construction	*		*		*	
Manufacturing		*	*		*	
Welding					*	
IT	*			*	*	
Commercial Driver's License					*	
Phlebotomy			*		*	
Nursing Assistant	*		*			
Pharmacy Tech				*		
On-Ramps to Hospital Jobs		*				
Culinary/Food Service			*	*		
Customer Service	*		*	*		
Bank Teller (Spanish)				*		
Hospitality				*	*	
Other				Child Development Associate, Peer Support	911, EMT, Logistics, Patient Access	Can help people enroll and provide resources for these and 100s more ⁴

SERVICES FOR ADULTS

Who can be served through the adult ecosystem?

- People over the age of 18
- With low incomes – eligibility criteria must be met.

What kinds of services are available?

Services vary across providers. Help is offered with:

- Resumes, interview prep, job search, and workplace skills
- Using a computer
- Resolving problems that could interfere with work
- Making occupational choices and finding training
- Trying out different job experiences
- Learning technical skills and earning credentials
- Accessing government dollars to cover training costs
- Matching with jobs
- Resolving problems after people start working

WHO PROVIDES THE SERVICES MY ADULT CLIENTS MAY NEED?

Towards Employment

- **Contact:** [Ronnie Cannon](#)
- **Cle Location:** 1255 Euclid Ave, Suite 300, Cleveland, OH
- **Remote Services?** In-person with some remote services available.

Centers for Families & Children – El Barrio

- **Contact:** [Register for an Information Session](#) AND Contact [Intake](#) or 216/325-WORK
- **Cle Location:** 5209 Detroit Ave. or 4500 Euclid Ave, Cleveland, OH
- **Remote Services?** Hybrid, with in-person required

OhioMeansJobs

- **Contact:** [Maura Gaul](#)
- **Cle Location:** 1910 Carnegie Ave, Cleveland, OH
- **Remote Services?** No

Cuyahoga Community College

- Information at www.tri-c.edu

WHICH OF THE SERVICES AND SUPPORTS DOES EACH OF THE PROVIDERS OFFER?

Offers Help With:	Towards Employment	Centers for Families & Children – El Barrio	OhioMeansJobs	Cuyahoga Community College
Resumes, interview prep, job search, and workplace skills	*	*	*	More information available at www.tri-c.edu
Using a computer	*	*	*	
Resolving problems that could interfere with work	*	*	*	
Using a computer	*	*	*	
Making occupational choices and finding training	*	*	*	
Accessing government dollars to cover training costs	*			
Paying people while they try out a job on a short-term basis	*	*	*	
Learning technical skills and earning credentials at no cost	*	*	*	
Matching with jobs	*	*	*	
Resolving problems after people start working	*			

WHO SHOULD I CONTACT WITH QUESTIONS OR COMMENTS ABOUT THIS GUIDE?

www.deaconessfdn.org

Lissy Rand

216/233-5516